

Booking Terms and Conditions

The following terms and conditions govern your use of our court booking system. By using the system, you accept these terms and conditions in full. If you disagree with any part of these terms and conditions, you must not use or book a court.

At Oxford Sports, we are committed to the safety and well-being of members, customers, players and spectators at our tennis venue. If you have any comments or concerns about the venue, our coaching staff or any other aspect of our service, please let us know on 01865 416 766 or tennis@oxfordsportsltc.org.

Our policies and procedures are published online and reviewed regularly. We make every effort to ensure that the details on our website and printed materials are correct and up to date but cannot be held liable if information is incorrect or out-of-date.

General

- Tennis courts are for tennis use only, unless other activities are specifically approved by the Oxford Sports committee. Bikes, scooters, footwear with spikes or studs and dogs (with the exception of guide dogs) are all strictly prohibited on tennis courts.
- Appropriate attire should be worn on court and shirts must be worn at all times. Players are required to wear non-marking footwear when on court.
- Personal items should not be left on the premises overnight. Lost property, balls or equipment should be handed back to the owner (if known) or to a member of the committee or coaching team, where appropriate.
- Please respect your own and other people's possessions. Oxford Sports accepts no responsibility for items lost, stolen or damaged at the venue.
- People not playing tennis should respect players on court by not making excessive noise or causing distractions.
- Please respect and safeguard the tennis court and ancillary facilities which are made available for use to all members and visitors. Damage caused to Oxford Sports venue is chargeable to the offender(s).
- Players should declare any existing medical conditions to the Oxford Sports Head Coach and/or member of the coaching team, and understand that they play at their own risk. To the extent permitted by law, we will not accept responsibility for any injuries incurred during play at Oxford Sports in any weather/ground conditions.
- Unless agreed otherwise, only coaches who have an Oxford Sports coach accreditation may charge for coaching services. Use of baskets of tennis balls is restricted to these coaches only.

Court Bookings

- Oxford Sports operates an online tennis court booking system. You must book a court online using the ClubSpark system before you play.
- Members can book courts 7 days in advance.
- Members can book courts for up to 60 minutes at a time. Please only book the amount of time that you require to allow other players access to the courts.
- Mini and junior members (under the age of 14 years) must be supervised at the Club by an adult.
- Anyone who has made a court booking online will have priority on the court.
- Members are advised to have a copy of the email booking confirmation with them at the time they are using the court or have it available on a suitable electronic device. When asked, players should show their booking reference (provided to you online when submitting your booking, in a confirmation email).
- To ensure members have the maximum opportunity to use the courts, members are asked to cancel their booking if they know they cannot play. Please do not book courts unless fully intending to play.
- Bookings are centrally monitored, any member who books courts but does not turn up will have their court booking rights removed.
- If a member has booked a court but not turned up to play within 15mins after the court booking time started, the court becomes free and other members can play on the court.
- Some courts at selected times are reserved by Oxford Sports for coaching programmes, team practice sessions, club nights, league matches, and other events agreed by the Oxford Sports committee.
- Only coaches approved by Oxford Sports can operate on the courts, and book courts in advance for individual coaching lessons.
- Players are requested to arrive in time for the start of their session and to vacate the court immediately if another person has booked the following time slot.
- For safety reasons, no more than 4 players should play on any one court without the supervision of a coach.
- Court usage in poor weather conditions is at the individuals' personal risk.
- The committee reserve the right to move / re-schedule / cancel bookings as necessary.

Code of Conduct - Juniors

All children must agree to:

- Be friendly, supportive and welcoming to other children and adults
- Play fairly and honestly
- Respect club staff, volunteers and Officials and accept their decisions
- Behave, respect and listen to your coach
- Take care of your equipment and club property
- Respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity
- Not use bad, inappropriate or racist language, including on social media
- Not bully, intimidate or harass anyone, including on social media
- Not smoke, drink alcohol or drugs of any kind on club premises or whilst representing the club at competitions or events
- Talk to the club Welfare Officer about any concerns or worries they have about themselves or others

All parents must agree to:

- Positively reinforce your child and show an interest in their tennis
- Use appropriate language at all times
- Be realistic and supportive
- Never ridicule or admonish a child for making a mistake or losing a match
- Treat all children, adults, volunteers, coaches, officials and members of staff with respect
- Behave responsibly at the venue
- Accept the official's decisions and do not go on court or interfere with matches
- Encourage your child to play by the rules, and teach them that they can only do their best
- Deliver and collect your child punctually from the venue
- Ensure your child has appropriate clothing for the weather conditions
- Ensure that your child understands their code of conduct
- Adhere to Oxford Sports safeguarding policy, diversity and inclusion policy, rules and regulations
- Provide emergency contact details and any relevant information about your child including medical history

Code of Conduct – Adults

Any adult member, player or spectator at Oxford Sports must:

- Respect the spirit of fair play in tennis. This includes playing within the rules but also incorporates the concepts of friendship, respect for others and always participating with the right spirit
- Behave responsibly at all times
- Take care of your equipment and club property
- Respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity
- Respect umpires, officials, coaches, players and spectators
- Not smoke, drink alcohol or drugs of any kind on club premises or whilst representing the club at competitions or events
- Conduct themselves in a manner that takes all reasonable measures to protect their own safety and the safety of others
- Never participate when under the influence of alcohol or drugs
- Promote the reputation of the sport and take all possible steps to prevent it from being brought into disrepute
- Accept success and failure, victory and defeat, with dignity
- Set a positive example for others, particularly young participants and spectators
- Protect others involved in the game from verbal or physical abuse and threatening or intimidating behaviour
- Never use inappropriate language or gestures
- Never use foul, intimidatory, sexist, abusive, racist or any prejudicial language or tolerate it from players and/or other teams or officials
- Abide by the Oxford Sports Safeguarding Policy available on the Oxford Sports website
- Abide by the Oxford Sports Equality and Diversity Policy available on the website
- Take personal responsibility to ensure that they are suitably insured for their activities
- Talk immediately to the club Welfare Officer about any concerns or worries they have about themselves or others